



Alpha Flight
5 Rutherford Way
Crawley
West Sussex, RH10 9AF
United Kingdom
Phone +44 (0)1293 532154
Fax +44 (0)1293 510570

www.alpha-group.com
www.autogrill.it

Simon Lamport
Director of Operations
Servecorp Ltd
76 Victoria Road
Burgess Hill
West Sussex
RH15 9LH

29th June 2010

Dear Simon

Service and Quality Testimonial - Servecorp Limited

Servecorp have been a Service Partner to Alpha Catering for many years, consistently achieving the high levels of Quality, Hygiene and Service demanded by ourselves as one of the market leaders in the provision of In-Flight Catering Services and indeed by the Airlines we in turn support and for which Servecorp has become known and respected for.

The Quality and Service Excellence displayed by Servecorp in the various sectors of their business is clearly evident in our day to day dealings with them, truly flexible and where going that 'extra mile' is part of the Servecorp ethos and mindset.

Servecorp really do understand that Quality and Service Satisfaction is paramount, not only for ourselves, but ultimately for the Airlines and Passengers we jointly serve and in my experience and dealings with Servecorp over the years, they consistently achieve this objective.

We look forward to continuing our mutually beneficial association with Servecorp for many years to come and would have no hesitation in recommending them as Top Class Service Providers in their field.

Kind regards,



Richard Skinner
Commercial Manager - BA
Alpha Flight UK
5 Rutherford Way
Gatwick
West Sussex
RH10 9AF

